

Available Options

Subscription Service	Monthly Charge per line
V CAST Music with Rhapsody	\$14.99
Ringback Tones	\$0.99 (plus \$1.99 per song per year)
Basic V CAST Video	\$10.00
Basic Voice Mail	Included with all plans
Premium Voice Mail	\$1.99
Visual Voice Mail	\$2.99
Push to Talk	\$5.00
VZ Navigator – Monthly for iPhone	\$4.99
VZ Navigator – Monthly	\$9.99
VZ Navigator - Weekly	\$4.99 per 7 day period
VZ Navigator – Daily	\$2.99 per 24 hour period
VZ Navigator Global	\$19.99
VZ Navigator Maps (available on select phones)	No Subscription fee (data is charged per plan)
Asurion Wireless Phone Protection	\$5.18 or \$6.99 depending on device
Roadside Assistance	\$3.00 single lines or \$5.00 for Family SharePlans
Backup Assistant	\$1.99 or Free for lines registered for My Verizon on www.verizonwireless.com
Usage Controls	\$4.99
Family Locator	\$9.99 per locatable device
Content Filters & Spam Controls	Free
Data Package – Basic Phones	\$10.00 for Mobile Email & 75 MB of usage
Data Package – Basic Phones & Smartphones	\$30.00/ 2GB; \$50.00/ 5GB; \$80.00/ 10GB
Mobile Email	\$5.00 or Included in Data Package
Family Group Contact	\$4.99/account
Group Contact with Quick Contact	\$6.99
Detailed Billing	\$1.99

V CAST Music with Rhapsody[®]: Unlimited music transfers on up to three devices. Select the music you want to transfer from your PC to your device. Customers must sync device to the PC software once a month to renew song licenses. V CAST Music with Rhapsody-capable device required. INpulse customers not eligible for V CAST Music with Rhapsody monthly subscription service.

Ringback Tones: Entertain callers with your favorite music instead of a standard ring while they wait for you to answer. \$1.99 Annual charge per tone, 100-tone max. Jukebox Bundles are available and prices vary by bundle.

V CAST Video: Unlimited Basic Video on Demand with full episodes of your favorite TV shows and live sports events. Some of what you can watch include: ABC favorites *Desperate Housewives*, *Lost* and *Grey's Anatomy*; CBS shows *CSI*, *NCIS* and *The Young and the Restless*; NBC hits *The Office* and *30 Rock*; the new season of FOX's

24; the best of cable, including Disney Channel's *Hannah Montana*, Nickelodeon's *SpongeBob SquarePants*, Comedy Central's *The Colbert Report* and AMC's *Mad Men*; live college football and basketball games from ESPN, CBS, Fox Sports and NBC; Concert footage from artists like Green Day and the Jonas Brothers. Premium Music Videos available at \$2.49 per video clip, download only. Premium Video Subscriptions available, prices vary by channel. www.verizonwireless.com/vcast

Basic Voice Mail: 20 message storage capacity, 21 day retention period.

Premium Voice Mail: 40 message storage capacity, 40 day retention period. Enhances the Basic Voice Mail experience by adding 10 Caller-ID based greetings; set unique greetings for different contacts; Out-dial features include: Call Return, Fax and Personal Operator; Expanded message storage capacity, message duration and message retention capabilities.

Visual Voice Mail: 40 message storage capacity, 40 day retention period. 10 Caller ID based customized greetings. Manage and check your Voice Mail messages on screen. Scroll through your messages, pick the ones you want to listen to, erase or archive. Call back, text and add to contacts directly from the Visual Voice Mail screen. Access Voice Mail with one button and get instant playback. Archive messages in multiple places – keep a copy on your device's internal memory or on a removable memory card or send the audio to an email address via Picture & Video option. Reply to a Voice Mail by sending a text, a photo or a video. Only available in the National Enhance Services Coverage Area and only on select devices.

Push to Talk: Join Verizon Wireless, owner of the nation's largest Push to Talk Network coverage area, plus get America's Most Reliable Voice Network. (Largest claim based on comparison of carriers' owned/operated coverage areas. Coverage varies by service and is not available everywhere. Push one button to contact friends, family or other Verizon Wireless Push to Talk customers. Make or join a group call with as many as 50 participants. See who's available for a Push to Talk call with Presence. Store up to 500 individual and up to 100 group Push to Talk contacts on your phone and online at pushtotalk.vzw.com. Use one number, one device. Coast-to-coast coverage. Push to Talk-capable phone is required. Push to Talk may not be available with all plans. Additional charges may apply when using certain capabilities. Phones subject to availability. Selection may vary. Not available on Nationwide Plus Canada and Nationwide Plus Mexico Plans.

VZ Navigator: GPS system, turn-by-turn directions, Automatic Speech Recognition, Traffic Integration, Gas Finder, Local Events, Weather, Enhanced 3-D Driving Maps, Auto-rerouting, Place Messaging, Local search by name or category. Map data provided by NAVTEQ, Place Messaging, Website

VZ Navigator Global: enjoy the benefits of VZ Navigator when you travel overseas. Global device required. Not available in all countries.

Assurion Wireless Phone Protection: Covers Lost Devices, Theft, and Accidental Damage such as water, liquid or physical damage.

Roadside Assistance: Sometimes things get bumpy. But don't worry – emergency roadside help is only a call away, anywhere in the U.S. and Canada, 24/7. With Verizon

Wireless Roadside Assistance, you're covered when you have your wireless phone with you, regardless of the vehicle you're in. Includes: Towing Service, Lockout Service, Battery Boost & Tire Changes, Fuel Delivery.

Backup Assistant: Never lose your contacts again! Automatically back up your address book - wirelessly. Schedule a daily automatic backup to the online backup service, Store and update important numbers online; then easily upload them back to your phone. Quickly download stored information to your next Verizon Wireless phone. Not available on all devices.

Usage Controls: Protect your pocketbook against overage charges and save time with automatic updates on family members' usage. Our tools help you create the digital experience that's right for your family. Use My Verizon to set monthly voice and messaging allowances and receive free text messages when family members near and reach their allowance. When you establish a messaging allowance, billable messages can no longer be sent or received once the allowance is reached. Block unwanted calls and text messages from being sent or received. Designate specific times of the day or days of the week that are restricted from voice, messaging and data usage. Designate trusted numbers that can always communicate with family members. Usage Controls is not guaranteed to be precise or accurate. Usage Controls requires a supported, capable device on a Nationwide Plan and does not work with Text Messaging Block, V CAST Mobile TV, or Mobile IM 3.0 or higher. May not work outside the National Enhanced Services Rate and Coverage Area.

Family Locator: Keep track of your family, easily locate one or more family members' locatable devices from your device or your PC. If you have VZ Navigator (subscription required), you can get turn-by-turn directions to the location of your family member's device. With arrival and departure updates you can set predetermined locations – like school, work, home and soccer practice – then get an instant update when your family members enter or leave the location.

Content Filters: Make sure family members access only what you want them to. This free service uses a rating system to let you manage access to age-appropriate content in V CAST Video on Demand, Premium Messaging Services, V CAST Music with Rhapsody[®], Mobile Web and more.

Spam Controls: Prevent unwanted inbound calls and messages with our free spam control service.

Mobile Email: get your emails on your phone while you're on the go. Alerts when new email has arrived. Works with popular POP3 and IMAP email accounts, including Yahoo! Mail, AOL Mail, Windows Live (hotmail) and Verizon.net

Data Packages: Get email, web, games, apps and more for your phone. Feature added to Nationwide Plans. All Smartphones/Blackberries require a data package of \$30 or higher. These features are designed for personal, consumer use and are not compatible with some Internet email service offerings or with email applications utilizing Blackberry Enterprise Server, BlackBerry Desktop Software, Wireless Sync or Wireless Sync Enterprise Server or Good Mobile Messaging. These features cannot be used to tether your device to laptops, personal computers or other devices for any purpose other than syncing of data; any other use is not permitted using these features.

Service is only available in the National Enhanced Services and Extended National Enhanced Services Rate and Coverage Areas.

Group Communication: Group Communication allows you to reach both account contacts or customer groups using a single number. Users can be contacted with a call, text message, or voice message. Group Communication is available in two specific formats:

- **Family Group Contact:** If you want direct contact with your account members using (888) VZ-GROUP (888-894-7687). One bonus number may be included. The single nationwide number will intelligently route calls and text messages to all account users.
- **Group Contact:** (Includes Family Group Contact functionality if on a multi-line account) If you require custom groups, up to seven groups of 20 members can be created and include mobile numbers (including non-Verizon Wireless numbers), landlines, and international numbers. Quick Contact is included with Group Contact and allows you to call multiple numbers for a single contact. Once one line answers all other lines drop. With Quick Contact create up to five groups of 20 members each.
- **Quick Contact:** Included with Group Contact. Add up to five groups of 20 members can be created for instant connection to those hard to reach contacts by dialing one number and all phones ring simultaneously! The first number to answer is connected and the other lines drop.